



Willand Health and Community Centre

Gables Road, Willand

EX15 2PL

Registered Charity Number 1160395

Conditions of Use

All bookings require users to ensure that everyone involved in their booking is aware of and observes these Conditions of Use and the Safeguarding Code.

1. Bookings must include time for setting up, tidying away, cleaning and vacating the premises. There is a dustpan, mop and vacuum cleaner available.
2. Where we provide someone to open and close the building the keyholder will be there to open when the booked time begins and to close at the end of the booked time.
3. For safety reasons all users of the upstairs room must be capable of leaving via the stairs in an emergency.
4. All rubbish can be deposited in the bin beyond the first gate to the right.
5. Bookings by external bodies will be charged £9 a room per hour. Cancellations must be at least 72 hours in advance to avoid charge.
6. Portable electrical appliances must not be brought onto the premises unless they are in good condition and there is proof of PAT testing.
7. Users must read and uphold our Safeguarding Code.
8. Smoking or vaping is not permitted in the premises or the external areas including the car park.
9. Any music played must be at a level that is not a nuisance to neighbours.
10. Parking is limited and must be confined to the marked spaces.
11. All incidents, accidents or personal injuries should be recorded in the incident book and the relevant sheet deposited in our letterbox on the fence by the main gate and reported via clerk@willandhcc.co.uk at the earliest opportunity.

April 2026