

3G Booking Terms & Conditions

Any hirer booking these facilities must comply with the terms and conditions as set out by Deeside Community Trust.

1. Interpretation

The “Hirer” shall mean the person, club or organisation hiring any part of the Artificial Grass Pitch. The Hirer must be over 18 years old.

“DCT” shall mean Deeside Community Trust.

“3G” shall mean the artificial grass pitch facility at Ty Calon Community Hub.

All Hirers (whether present or via booking system) must provide sufficient information to constitute a Hire Agreement and must confirm that they have agreed to the terms and conditions of hire as made available.

2. Bookings

All applications for the hire of 3G shall be made online using the dedicated system or by contacting Ty Calon directly. Bookings are not confirmed until a confirmation email has been sent by DCT. The exception to this are block bookings which must be completed in person at Ty Calon. A dedicated block booking form is to be completed.

No bookings may be made by any person under the age of 18 years and every session of hire and/or use MUST be supervised by a responsible adult who is either the hirer or an authorised representative of the hirer.

All one off hire fees are invoiced and must be paid upon receiving the invoice. Any late payments may result in future bookings being declined.

Block bookings will be invoiced monthly and must be paid within 7 days of receipt of invoice.

DCT reserves the right to decline a booking application without any reason being provided.

As the Hirer you will have responsibility for the hire charge and for ensuring all conditions of hire are complied with.

The minimum booking duration for the 3G is 1 hour and the 3G can only be booked as a Full Pitch.

Booking times must be strictly adhered to and play must end 5 minutes before the end of the booking. Users are expected to respect the facility. This includes vacating the facilities promptly and quietly, not to cause any purposeful damage or to deface any of the facilities and surrounding area, and that no foul language be used.

It is the responsibility of the Hirer to ensure that the 3G pitch is clear of equipment and litter at the end of each booking and goals must be put back where they belong, if you have opted to move them for smaller group training.

Block bookings may only be made for a maximum duration of 12 months and thereafter the booking agreement needs to be reviewed and extended.

DCT reserves the right to request a 20% non-refundable booking deposit.

Children's groups (Under 18) should be supervised at all times at an adult/child ratio of supervision suitable for the requirements of the activity taking place and by at least one adult arranged by the Hirer. Supervising adults should hold appropriate DBS certificates.

DCT does not provide changing facilities for the use of the 3G pitch unless the hire group specifies they require use.

3. Charges

The Hirer must pay all charges by the method and payment terms required by DCT.

All charges will be published on the DCT website and within Ty Calon and changes notified at least 1 calendar month prior to the change. Charges are reviewed annually.

DCT reserves the right to cancel future block bookings without prior notice where charges remain unpaid 7 days after the due date.

All one off hire fees are invoiced and must be paid upon receiving the invoice. Any late payments may result in future bookings being declined.

4. Rule for Users

The correct footwear—astro trainer, clean trainers or moulded studs must be worn at all times. Spikes, metal studs, metal blades and muddy footwear may not be used on the 3G. All use of the 3G must be conducted in a proper and orderly manner and for the authorised purposes only.

DCT staff will complete random footwear spot checks and anybody found wearing inappropriate footwear will be denied access to the 3G.

Spectators are not allowed onto the 3G and must use the spectator area, outside of the green fence.

No food or drink is to be taken onto the 3G other than players' refreshments, water bottle. All litter, including bottles and cans, must be disposed of in the bins provided.

DCT operates a strict no chewing gum, no smoking and no spitting policy within the 3G area. No dogs are allowed on the 3G.

Car parking is available outside of Ty Calon, the strip of parking opposite the layby and in the primary school car park (outside of school hours ONLY).

Users should only walk on the path to access the 3G pitch and users should not walk across the grass to get to the facility.

5 . Floodlights

DCT will operate the floodlights as and when they are deemed by DCT staff to be necessary for play.

6. Cancellation by DCT

DCT reserves the right to cancel or amend any booking at any time and will not be liable for any loss or damage arising from such cancellation.

The hiring fee already paid in respect of the booking cancelled or terminated under section 6 will be refunded.

8. Cancellation by the Hirer

Should the Hirer cancel the booking or any part of it, the Hirer shall pay DCT the full amount of the hire charge due, unless;

The Hirer has given DCT 7 day's notice of the cancellation in writing to DCT. This can be made via email to admin@deesidecommunitytrust.co.uk.

9. Insurance

DCT is under no liability whatsoever in respect of personal injury, loss or damage which may be incurred by those using the 3G, unless it is proved that DCT has been negligent.

Furthermore, DCT accepts no responsibility for any claims, actions, demands, proceedings or costs arising out of any claims made against the Hirer by a third party, and the Hirer shall indemnify the PCT against all such claims which may be brought against DCT arising out of or incidental to the hire of the facilities and equipment.

In advance of the booking community groups must provide evidence that cover in respect of Public Liability has been obtained. A community group is defined as anyone who will be using the 3G for training/matches by group members. A Risk Assessment approved by DCT is to be in place before use.

In advance of the booking commercial hirers must provide evidence that cover in respect of Public Liability has been obtained. A commercial hirer is defined as anyone who will be charging an admission price for the event or activity. A Risk Assessment approved by DCT is to be in place before use.

10. Damage to or Loss of Property

DCT will not accept liability for any damage to or loss of property belonging to users of the 3G and related equipment.

11. Damage to the Facility

The Hirer agrees to pay DCT, on demand, the cost of repairing or making good any damage to the pitch, to the buildings or to the furniture, equipment and effects therein which may be damaged or destroyed by or in consequence of the booking.

12. First Aid or Emergency Incident

The Hirer is responsible for the provision of First Aid. All First Aid treatments, incidents and emergencies must be notified to DCT. This can be made via email to admin@deesidecommunitytrust.co.uk.

13. CCTV

CCTV cameras are installed within and around the 3G. The Hirer and users should be aware that images are being monitored and recorded for the purposes of crime prevention and public safety.

14. Sub Letting

DCT and its facilities/equipment may only be used by the Hirer. The Hirer may not sub-let or assign the benefit of any permitted booking.

15. Behaviour

As the Hirer you accept you are responsible for the behaviour of all persons participating or spectating in the booking.

16. Admissions

DCT reserves the right at its absolute discretion to refuse the admission of or to evict any person from the 3G or Hub.

17. Condition of Sporting Facilities

It is the responsibility of the Hirer to ensure that the sports facilities, changing rooms and toilets are left in a clean and clear condition.

Reviewed 10th January 2026.

FOOTWEAR GUIDE

FOR THE 3G ARTIFICIAL TURF PITCH

Annex A (Footwear Guide).

PERMITTED FOOTWEAR:



Artificial Ground (AG)

RECOMMENDED

Specifically designed for extra abrasion, these boots usually feature more numerous and densely concentrated studs that vary in height and may be hollowed out.



Firm Ground (FG)

RECOMMENDED

Sole plates feature moulded studs which are evenly dispersed across the foot to offer enhanced traction and comfort.



Hard Ground (HG)

RECOMMENDED

Sole plates utilise a harder Thermoplastic polyurethanes compound for enhanced durability and typically feature multiple slightly shorter, evenly dispersed studs for optimal pressure distribution.



Turf Trainer (TF)

ONLY WHEN DRY

Otherwise known as Astro's, they feature a solid rubber outsole with numerous, small multidirectional lugs spread across the sole, which offer limited grip in wet conditions.

FORBIDDEN FOOTWEAR:



Soft Ground (SG)

TEAR THE SURFACE

Sole features removable, replaceable screw-in studs and typically come in a six-stud configuration, with four at the forefoot and two at the heel.



Soft Ground Pro (SGP)

TEAR THE SURFACE

Also known as Hybrid or Mixed Stud, the sole plate comprises of a combination of conical screw-in studs and moulded studs, which are most commonly bladed.



Blades

CAN CAUSE INJURY

Sole plates feature multiple straight slightly shorter, evenly dispersed studs that can restrict movement and turning which could cause injury.



Flat Sole (Indoor)

NO GRIP & FLATTEN SURFACE

Sole made up of non-marking materials such as moulded gum rubber and feature pivot points, flex grooves and herringbone patterns.

THANK YOU FOR YOUR CONSIDERATION