

Polmont Sports Centre Cancellation Policy

We know plans can change, so here's how our cancellations work:

Classes & Activities


- Cancel **at least 72 hours before** your session to avoid being charged.
- If you cancel late or don't show up, the **full session fee applies**.
- Repeated no-shows may lead to a temporary freeze on your booking privileges.

Court & Facility Hire

- Cancel **72 hours in advance** for a full refund/credit.
- Repeated cancellations may lead to a temporary freeze on your booking privileges.

Refunds & Exceptions

- If we cancel = refund/credit
- Medical/emergency = case by case

 Please cancel early so others can book your space!

We understand emergencies happen. If you need to cancel for medical or urgent reasons, let us know and we'll review it case by case.

Thank you for helping us keep sessions running smoothly — and for respecting other members who'd love your spot if you can't make it!