

Kimpton Memorial Hall Cancellation Policy

A booking deposit of 25% of the total hire fee will be payable within 2 weeks of a booking being made to secure the date. The balance will be due 1 month prior to the event.

If the hirer cancels the booking the refunding of any monies already paid will be dealt with as shown below.

Cancellation period before event	Refund of monies paid
6 weeks or more	Full refund
41 to 28 days	75%
27 to 21 days	50%
20 to 8 days	25%
7 days or less	No refund

In exceptional circumstances, and at the Trustees' discretion, a full or partial refund may be considered irrespective of the period of notice given.

As stated in the Terms & Conditions of Hire, if the Memorial Hall has to cancel a booking, the Hirer shall be entitled to a refund of any money already paid, but the Memorial Hall shall not be liable to the hirer for any resulting direct or indirect loss whatsoever.

June 2024