



## Refundable Damage Deposit – FAQs for Standard and Regular Hirers

**What is the difference between a standard and regular hirer?** A standard hirer is someone who books the hall for one off events in a calendar year. A regular hirer is someone who books weekly/monthly events on an ongoing basis.

**Why is a refundable damage deposit required?** From 2026, all standard and regular hirers are asked to provide a £250 refundable damage deposit (£500 for weekend events). This does not differentiate between standard and regular hirers and reflects our insurance excess.

**What is the refundable damage deposit used for?** Only to cover the cost of any accidental damage to the hall or grounds during your sessions or events.

**What is the difference between the refundable damage deposit and the hall hire fee?** The refundable deposit covers the cost of any accidental damage to the hall or grounds. The hall hire fee is for the cost of the use of the facilities and grounds. The refundable deposit is **not** a part payment of the hall hire fee; they are completely separate.

**How much is the refundable damage deposit?** The deposit is **£250**, held for your individual event as a standard hirer or the duration of your hire relationship as a regular hirer.

**Is this a one-off payment?** Yes. You pay it once for your individual event as a standard hirer or at the start of your hire period as a regular hirer. It is returned in full at the end of your hire relationship, provided no deductions are needed.

**I book an event once a year, what happens to my refundable damage deposit?** You have two options; **1)** if there is no issue, your refundable damage deposit will be refunded in full, **2)** you can agree with the Treasurer to roll your deposit over to the next event, this will then be fully documented in your invoice and receipt. You can request the return of your rolling refundable damage deposit at any time after your event has taken place, or if you are no longer wish to book events with us.

**Where is the refundable damage deposit kept?** It is held in a **separate account** on your behalf. It is not part of the hall's income and cannot be used for any other purpose.

**Will I be told if there's an issue?** Absolutely. The Failand Village Hall Management Committee will always discuss any incident with you before any funds are used.

**What happens if there is no damage?** The full £250 is returned to you after your event as standard hirer or at the end of your hire period as a regular hirer. You will need to provide the Treasurer with your Bank Details for the deposit to be refunded.

**Does this affect my regular hire fee?** No. Your hall hire fee remains unchanged (apart from the yearly increase of approximately 10% as shown on the Failand Village Hall website [Charges Page](#).) The deposit is separate to your hire fee and is fully refundable.