

Terms and Conditions



1. The beach wheelchair provided must only be used on the agreed beach/s.
2. The beach wheelchair team cannot assist in transferring you to the beach wheelchair from your own wheelchair, or in use of the hoist where provided.
3. **You** must ensure that the beach wheelchair is suitable for your needs. All our chairs have weight limits. **We cannot hire chairs beyond their safe capacity.**
4. Please use any straps or supports as instructed. For going into water **you** are advised to consider tipping risks and may wish to undo waist belts or harnesses.
5. **You** must provide enough people who are fit enough to push you in a manual chairs if traversing soft sand, especially if you choose a non-balloon tyre style of chair.
6. **You** will provide personal details of name, address, mobile number. A credit or debit card's details may be required as security for loan of powered chairs. This information will be destroyed after the beach wheelchair is returned to the storage location at the end of the loan period, unless it needs to be retained as part of an investigation, after which it will be destroyed.
7. Secure footwear is recommended.
8. **The Freedom Trax, other powered chairs, all Trekinectics and deBugs cannot be taken near the water.** Only the **Hippocampe** beach wheelchairs can be taken into the **shallows only (6" or 15 cm depth)**. Be aware that **electric powered** chairs on the Nomad ride on version should take **extra care not to get wet**. Extreme care must be taken, with awareness of incoming tides and the changeable nature of the sea in general.
9. Please return the wheelchair at the agreed time. If there is going to be a delay, **please contact us on the number the volunteer gives you.** If at any time you have any problems with the beach wheelchair or any concerns please phone your volunteer immediately or for **Newbiggin: 01670 8911951**
10. Please treat our equipment with respect. If asked to cease an action, such as 'donuting' on the power chairs, please do so, otherwise the hire may be terminated.
11. **BE AWARE** all **Trekinectics** have a tipping risk if the footplate is not fully extended. **-Do not set off until the footplate is fully extended.**

For your safety

Please wear the lap strap provided. Please take care on the access ramps, some are steep. Please take care where there are stones and uneven sand. Please take care in the sun.